

# Getting Started

## with the Cloudpermit Entrance & Road Occupancy Permit System



The Township of Oro-Medonte is pleased to offer residents, contractors, and the business community **Cloudpermit** – an online system to apply for and track your permits and inspections.

The Cloudpermit permit system allows you to apply for and to see the status of your application anywhere, at any time. You can start an application and finish it later, and receive email updates on the status of your permit application.

### To Create an Account

To get started with Cloudpermit, you need to Create an Account. Note you will need an email address to use the system.

1. Go to the Cloudpermit site at <https://ca.cloudpermit.com/login>
2. Click on “Create a New Account” found under the "continue" arrow.
3. Provide your email address.
4. Cloudpermit will send an email to the address you have provided.
5. Open the email and complete the registration process.

The next time you visit the site, you'll login using your email and password.

### To Start a New Application

**Login** to Cloudpermit.

Click the "**Apply for a Permit**" button in the upper right-hand corner.

**Create a New Project**, and give it a name. Some combination of your address and the project type might be a good way to keep track if you'll be applying for multiple permits (for example - 742 Evergreen Terrace – Entrance Permit). Then select **NEXT** →

Provide the **Location** where the work will be taking place. Change the municipality (drop-down menu in the upper right-hand corner) to Middlesex Centre. You can then type in your address or roll number, OR you can find your property on the map. Once you have the correct location (it appears under the map), select **NEXT** →

Select the **Application Type and Category** appropriate for your project. Most of the categories are self-explanatory, but note that you would select “accessory structures” for smaller structures like sheds and detached garages. Then select **NEXT** →

At this point, you'll see a **Summary**. Check if the information is accurate. If you need to make changes, use the "Back" button. If everything is correct, select **CREATE APPLICATION** →

## Draft Permit Application

You'll now see your draft Permit application. You'll need to provide a bit more information before submitting your application request.

→ Ensure the "receive email notifications" is marked as YES. (Email is the primary way in which we will communicate with you throughout the process.)

### Under "General"

Under **Parties of the Application**, you can add email addresses for other people and/or companies that should have access to the application. You may wish to add your spouse, contractor, architect, etc.

- → You must have an owner and an applicant. Make sure to include contact information for both. Note the owner and applicant may be the same person.
- → When you provide another party's information, you'll be asked to give them permission to modify (change) the application and/or add new applications to the project. For example, you may wish to give your heating contractor the ability to add a new application for a heating permit.
- → You can also opt to type in the information manually, in which case the party will not receive an email indicating they have been added to the application.

Under **Application Data**, indicate what type of work you are doing. When you do that, any additional forms that you are required to complete will appear. Click on the forms and complete the required information.

### Under "Attachments"

You may also be required to provide **Attachments** like site plans, insurance, etc. Click on the "Attachments" title to see what is required for your project.

- → Upload your items by dragging them into the grey box OR using the "click here" button to select them from your computer.
- → Once they have uploaded, select the type of attachment and then select done.
- → Do this for all of the required attachments.

If at any time you need to change or update the attachments (prior to submitting your application), you can delete (the little garbage cans) and upload again.

## Sign Off on the Application

At this point, you are ready to **Sign Off** on the application, using the button at the top right-hand side of the page.

→ Review the items listed and indicate if they apply and/or you agree with the terms. Then click "sign off application."

→ Note that you can download a copy of the sign-off form at the top of the page.

## Submit your Application

You will receive an email to confirm your application has been submitted, and you'll receive subsequent emails regarding its status. You will also receive an email advising you when the building permit is ready and how to pay.

## To Pay for your Permit

Invoices for your permit will be uploaded into Cloudpermit. Fees can be easily paid via credit card to a maximum of \$5000. If you would prefer, you can also pay by cash, debit or cheque at the municipal office during business hours.

## Tips

**Dashboard** - At any point, you can return to the "My Dashboard" page to see which applications you have made and if we are waiting on any information from you to process your application further.

**Delete** - You can delete your application at any time by using the "Select Action" drop-down menu at the top of the page.

## Need Help?

Visit <https://support-ca.cloudpermit.com/en/support/home> for answers to commonly asked questions.

Contact Oro-Medonte's Building Division for help during business hours at **705-487-2171** or **transportation@oro-medonte.ca**